

# UTILITY BILLING REDUCES EXPENSES MAXIMIZES RESOURCES

Municipalities, rural communities and water management companies all have one thing in common -

*To provide the highest quality utility management services to their customers.*

With more than 60 years of success in multifamily and military housing submetering and utility billing, Minol USA brings the highest quality of services, solutions and team members to the utilities market.



**Resident Billing**

Data  
Management



**Customer Service**

Call Center



**Cash Flow  
Management  
& Collections**



**Cost Effective  
Billing Solutions**

## We aren't just a provider but a partner

We seamlessly support your residents by providing cost effective back office billing and customer support allowing your team to focus on other initiatives. The Minol USA team manages technology upgrades and staffing - saving you time, money and resources.

## For Your Internal Team

- No more software management or upgrades
- Refuse/Rubbish and Stormwater Billing
- Workflow management increases productivity and response time
- Route consolidation, IVR for water main breaks, flushing programs, water outages etc.
- Field operations has access to all meter data
- Documented accountability
- AMR meter conversion
- Meter change out programs

## For Your Residents

✓ 24-hour Billing Access

✓ Live, U.S.-based Customer Service

**Minol**  
Powered by **Brunata**

**UTILITEZE**

Utility Solutions Made Easy

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