

RESIDENT BILLING SOLUTIONS

A successful billing program is about accurate, on time billing and a positive customer experience. From bill-only to convergent billing, a utility consultant will help you design a custom billing program.

WITH OUR COMPREHENSIVE RESIDENT SOLUTIONS YOU CAN TAKE CONFIDENCE IN KNOWING THAT EACH STATEMENT PROVIDES ACCURATE AND COMPLETE INFORMATION.

- Custom Billing Program
- Electronic Data Interface
- Monthly Recovery Analysis
- Full Service Energy Management
- Ongoing Property Training and Support
- Ongoing Resident Support from our U.S. - based Customer Contact Center

THE MINOL DIFFERENCE

- Recover billable items such as trash, pest control, HOA dues and more.
- In-house compliance department reviews all local, state, and federal requirements.
- We help you draft new lease language or review the existing lease language.
- Our custom software will integrate with your existing rent software.
- 24/7 secure account access through our MinolDirect system.
- A dedicated relationship manager provides ongoing management of your billing program.

Contact Lori Francis,
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